



Privacy Policy & Data Protection

We are committed to protecting your privacy. We will only use the information that we collect concerning you lawfully and in accordance with General Data Protection Regulation (May 2018).

The personal information we hold will be held securely in accordance with our internal security policy and the law.

When you make an enquiry with us we will need to record personal information such as phone numbers and email addresses. If you decide to book then we will require additional information as detailed on our booking form. We will hold this information securely.

In order to process your enquiry and/or booking, and to ensure that your travel arrangements run smoothly, we need to use the information you provide such as your name, address, and any special needs / dietary requirements etc.

We take full responsibility for ensuring that proper security measures are in place to protect your information. However, we must pass the information on to the relevant suppliers such as hotels etc.

We will not pass your details onto third parties unconnected with your booking.

We will however pass any relevant information on to any person who is responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary / religious requirements. If we cannot pass this information on to the relevant suppliers, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.

The information may also be provided to public authorities such as customs/immigration if required by them, or as required by law.

Additionally, as your holiday is in India and therefore outside the European Economic Area (EEA), controls on data protection in India may not be as strong as the legal requirements in the UK.

Unless you inform us otherwise, we will hold your information where collected by us, and we may use it to inform you of offers via email in the future. We will give you the chance to refuse any marketing email from us.

We may use technology to track the patterns of behaviour of visitors to our website. This can include using a 'cookie', which would be stored on your computer. We may use cookies to help us recognise you when you come back to our website and to help us monitor traffic. You can set your browser options so that you will not receive cookies and you can also delete existing cookies from your browser. However, some of the cookies sent to your browser will save you time by remembering your contact details.

You are entitled to a copy of your information held by us. If you would like to see this please contact us.

www.horseindia.com

info@horseindia.com

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